

THOMAS EVANS

UPHOLSTERY

Terms and Conditions (2022):

1. Estimates will be held for 3 months, and remain valid for this period as stated on the clients estimate document.
2. I (Thomas Evans) endeavour to deliver items at the specified time, my obligation however is to deliver on time provided the materials to complete the work are available at the time the work is to be undertaken. I will keep the client informed at all times of supply problems or other factors which can affect delivery times.
3. Any changes or additional instructions must be confirmed in writing and a price agreed before work can continue.
4. I do my best to advise clients of the suitability of fabrics, whether supplied by me or not. I can only take responsibility for materials which are supplied by me. Covering fabric supplied by the client is at their own risk. Shortage and faults in fabrics supplied by the client is the client's own responsibility.
5. If fabric is provided by the client a surcharge (cutting fee) of £10 per meter of fabric will be charged.
6. Fabric will always be ordered with an excess of between 0.5-1 meter. Patterned fabrics may require more according to the size of the pattern. Any left over fabrics will be disposed of unless specified by the client.
7. When a client supplies their own fabric it is their responsibility to ensure the fabric is suitable for the purpose in which they intend to use it and that it complies with the relevant regulations in force with regard to Fire and Safety.
8. All new fillings and cover fabrics supplied by me and applied to furniture manufactured after 1st January 1950 must comply with the Furniture and Furnishings (Fire) (Safety) Regulations 1988.
9. Additional work, which may not be apparent when the original estimate is provided, will be advised to the client on discovery and a course of action agreed. This includes frame repairs which are hidden by upholstery.
10. All old covers will be removed prior to upholstery; these covers will be discarded unless the client advises in writing, they are to be returned.
11. A non refundable payment of 50% is required for me to accept an order. The balance is due in full on delivery.
12. Please be aware that photographs of your furniture may be used to promote my services.
13. Furniture can be delivered and collected at a cost which will be dependent on the size of furniture and the distance of delivery.